

# My Care Circle Checklist



## Requirements to get started:

- The patient's doctor must offer virtual care through Accuro Engage or Medeo.
- The patient's clinic must invite the patient to connect using Medeo.

### If you're a **patient**:

- Accept the email invitation from your clinic and create an account in Medeo (free mobile app or website).
- In Medeo, go to **Care Circle** and click on the **MY CARE CIRCLE** tab. Click **Add a supporter** and enter your supporter's email address. (You can have up to 3 supporters.)
- Your supporter will get an email inviting them to join your Care Circle. You'll receive an email telling you when they've accepted or declined.

### If you're a **supporter**:

- When you receive the email inviting you to join the patient's Care Circle, click **View Request**. Medeo will open.
- If you're already a Medeo user, log in. If you're not a user, create an account and then log in.
- Medeo will open to Care Circle. Click on the **I'M SUPPORTING** tab to see the Request to connect. Click **ACCEPT** and the patient will now be listed as someone you're supporting. (You can support up to 3 patients.)

## Once the Care Circle is established:

- Supporters will see the patient's appointments in the **Appointments** section of Medeo and can join the patient's video visits.
- Supporters will see all the patient's messages with doctors in their Medeo Inbox and can participate in new message threads.
- Patients can remove supporters, and supporters can leave the care circle, at any time.

